



## WATERFORD AREA PARTNERSHIP CLG



### WISHES TO RECRUIT A

### **SICAP Goal 1 MULTILINGUAL SUPPORT WORKER (Fulltime)**

Waterford Area Partnership CLG is a leading dynamic organisation developing creative and innovative responses in the delivery of the Social Inclusion and Community Activation Programme (SICAP) for Waterford City & County. We work from a community development approach to empower communities and individuals experiencing social, economic and educational disadvantage in Waterford City and County. SICAP Goal 1 supports local community groups to create opportunities and develop needs-based responses to support social inclusion, equality and lifelong learning.

#### **Role of SICAP Goal 1 Multilingual Support Worker**

The key role of the Support Worker is to work with the SICAP team in supporting the holistic needs of newly arrived and settled Ukrainians in Waterford City and County. The translation and interpretation skills required for this position, both verbal and written, will assist individuals and groups to access services and supports across a range of community, voluntary and statutory organisations and will enable specific engagement with programmes and activities delivered through SICAP.

#### **Location**

The Support Worker will be based in the Goal 1 offices in the Edmund Rice Centre on Barrack Street and work across the city, Tramore and other areas to meet individuals and groups and to attend planned events for the purposes of translation and interpretation when required. As part of the existing team they will support in the delivery of services and programmes as agreed within local communities.

The position is fulltime (35 hours per week) to December 31<sup>st</sup> 2022.

#### **Key duties and responsibilities:**

- ✚ To provide translation and interpretation supports for the SICAP staff as requested
- ✚ To support SICAP staff in translating and producing leaflets or information as required including social media
- ✚ To support communication with Ukrainians via text, emails etc.
- ✚ To meet with Ukrainian migrants on a one-to-one/group basis to provide information and guidance in linking with a wide range of services e.g. health and wellbeing, education and employment opportunities
- ✚ Attend SICAP staff meetings as requested
- ✚ At all times have due regard to SICAP Guidelines and Waterford Area Partnership operational procedures

The above duties and responsibilities are not intended as a complete list of all duties and the successful candidate may be required to perform other duties as appropriate to the post which

may be assigned from time to time and to contribute to the development of the post while in office.

## **PERSON SPECIFICATION:**

### ***Qualifications:***

- ✚ A relevant third-level qualification including social sciences/social care, psychology, community development or equivalent combination of relevant education and experience
- ✚ Excellent verbal and written proficiency in English, Ukrainian and Russian languages
- ✚ Successful candidates must continue to satisfy Citizenship Eligibility requirements (including any person holding an official letter confirming they have been granted Temporary Protection in Ireland under the EU Temporary Protection Directive 2001/55/EC)

### ***Experience/Knowledge:***

- ✚ A minimum of one year experience in a similar position or in community services/education/social care setting
- ✚ Experience of providing individual support and outreach, preferably to migrants/refugees/asylum seekers
- ✚ Some understanding of immigration policies, practices and legislation in Ireland
- ✚ A strong interest in and knowledge of the issues facing asylum seekers and refugees and migrants in Ireland, particularly those who are at risk of social exclusion, poverty and discrimination
- ✚ A commitment to equality and diversity and an ability to relate to and work with people across cultures, genders, and backgrounds
- ✚ The capacity to empathise with individuals and families that have experienced trauma
- ✚ Experience in facilitating groups
- ✚ Experience of working in partnership with a wide range of other organisations

### ***Skills/Abilities:***

- ✚ Highly organised, with the ability to work well under pressure
- ✚ Excellent organisational and time management skills
- ✚ Excellent written and verbal communication skills
- ✚ Excellent interpersonal and listening skills
- ✚ Appreciation of the need for confidentiality and integrity
- ✚ Well-developed IT skills
- ✚ Working as part of a team as well as a being self-motivated with a capacity to set and meet goals

- ✚ To have a flexible and adaptable work approach – evening and weekend work may be required from time to time
- ✚ Effectively work as a team member and independently, with a high-level of self-motivation and ability to set and meet goals
- ✚ Comfortable working in a busy, dynamic, multi-cultural environment

Access to car would be of benefit to this position but is not essential

### Salary

Salary is based on our Project Workers Scale of €32,182 (pro rata)

### Application

Please submit a CV and one page letter of application to [info@wap.ie](mailto:info@wap.ie) or a hard copy to Catherine Power, Waterford Area Partnership, Westgate Business Park, Tramore Rd, Waterford including in the subject line “SICAP Goal 1 Multi-lingual Support Worker Fulltime”.

### Closing Date for Applications

**3pm Monday 18<sup>th</sup> July.** Late applications will not be considered.

Position will commence in early August so interviews will be held on the week starting 25<sup>th</sup> July 2022.

Waterford Area Partnership CLG is an Equal Opportunities Employer



The Social Inclusion and Community Activation Programme (SICAP) 2018-2022 is funded by the Irish Government through the Department of Rural and Community Development and co-funded by the European Social Fund under the Programme for Employability, Inclusion and Learning (PEIL) 2014-2020.